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## macOS SUPPORT ESSENTIALS 10.13

**Course :** APL-MAC101-130-IN

**Duration :** 21 Hours

**Course Fee :** ₹ 17,500/- \* +

### COURSE DESCRIPTION

This macOS Support Essentials 10.13 course is designed to provide students with a 21 hours course that describes the best ways to support macOS High Sierra users. The course includes lectures and hands-on exercises that provide real-world experience.

### OBJECTIVES

**Upon completion of the macOS Support Essentials 10.13 course, students will learn:**

- How to use macOS Sierra tools and resources to troubleshoot macOS High Sierra
- macOS High Sierra features and functionality, including how to find more information
- How to prepare for Apple Certified Support Professional (ACSP) 10.13 certification

### AUDIENCE

- People who manage computer networks or computer labs that run macOS
- People who support Mac users

### PREREQUISITES

- macOS knowledge
- Basic computer navigation skills

### TOPICS

#### Part 1: Installation and Configuration

- Update, Upgrade, and Reinstall macOS High Sierra
- Set Up and Configure macOS
- Use the Command-Line Interface
- Use macOS Recovery

\*GST Extra  
+Apple Certification Charges Extra

## **Part 2: User Accounts**

- Manage User Accounts
- Manage User Home Folders
- Manage macOS Security
- Manage Password Changes with Keychain Access

## **Part 3: File Systems and Storage**

- Manage File Systems and Storage
- Manage Encryption with FileVault
- Manage Permissions and Sharing

## **Part 4: Data Management**

- Use Hidden Items, Shortcuts, and File Archives
- Manage System Resources
- Use Metadata and Spotlight
- Manage Time Machine

## **Part 5: Apps and Processes**

- Install Apps
- Manage Documents
- Manage and Troubleshoot Apps

## **Part 6: Network Configuration**

- Manage Basic Network Settings
- Manage Advanced Network Settings
- Troubleshoot Network Issues

## **Part 7: Network Services**

- Manage Network Services
- Manage Host Sharing and the Personal Firewall
- Part 8: System Management
- Troubleshoot Peripherals
- Manage Printers and Scanners
- Troubleshoot Startup and System Issues

### **OTHER CENTER**



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